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## **OSAP Accessibility Statement**

### **General**

OSAP strives to ensure that its services are accessible to people with disabilities. OSAP has invested a significant amount of resources to help ensure that its website is made easier to use and more accessible for people with disabilities, with the strong belief that website accessibility efforts assist all users and that every person has the right to live with dignity, equality, comfort, and independence.

### **Accessibility on osap.org**

osap.org makes available the [UserWay's Web Accessibility Widget](#) is powered by a dedicated accessibility server. The software allows osap.org to improve its compliance with the Web Content Accessibility Guidelines (WCAG 2.1).

### **Enabling the Accessibility Menu**

The osap.org accessibility menu can be enabled by clicking the accessibility menu icon that appears in the bottom right-hand corner of the page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

### **Disclaimer**

OSAP continues its efforts to constantly improve the accessibility of its site and services in the belief that it is our collective moral obligation to allow seamless, accessible, and unhindered use also for those of us with disabilities.

In an ongoing effort to continually improve and remediate accessibility issues, we also regularly scan osap.org with UserWay's [Accessibility Scanner](#) to identify and fix every possible accessibility barrier on our site. Despite our efforts to make all pages and content on osap.org fully accessible, some content may not have yet been fully adapted to the strictest accessibility standards. This may be a result of not having found or identified the most appropriate technological solution.

### **Here For You**

If you are experiencing difficulty with any content on osap.org or require assistance with any part of our site, please contact us during normal business hours as detailed below and we will be happy to assist.

8:00 AM – 4:30 PM Eastern

Monday through Friday

### **Contact Us**

If you wish to report an accessibility issue, have any questions, or need assistance, please contact OSAP at:

[office@osap.org](mailto:office@osap.org)

+1 (410) 571-0003

Toll-free in US and Canada: (800) 298-6727