

I haven't been receiving InfoBites or ICIP. Why have I stopped getting these?

There are several reasons as to why this may have occurred.

- If your membership expires, you will not receive any of these resources until membership dues are paid.
- It's also possible that the email address we have on file is out of date. [Click here to learn more about updating your contact information.](#)
- We also suggest checking your message history. [Click here to learn more about viewing your message history.](#)
- Finally, we suggest verifying your contact preferences. [Click here to learn more about verifying your contact preferences.](#)

For further assistance, please contact us at office@osap.org or +1 (410) 571-0003.